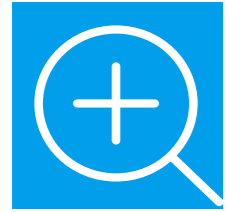


# EUC-Remote User Access/ Cloud Delivered Desktops

Strategic Business Consulting Company



## BUSINESS PROBLEM

The company provides applications and data to internal users and mobile consulting teams. Access to the systems varied based on location, device, and user type. A BYOD approach was not able to be used to due to security and data privacy regulations.

Overall, the company was looking to:

- Deliver a simple consistent user experience, regardless of location
- Provide users secure access across various device types
- Allow for BYOD to be used and stop issuing corporate devices
- Introduce automation to reduce system admin deployment time



## PROJECT OVERVIEW

GreenPages implemented Citrix Apps & Desktops Service, Citrix NetScaler, Citrix StoreFront, Citrix XenDesktop/XenApp, and RES automation to provide:

- A simple method for users to access business applications and data
- A single access method for any device, regardless of type, location, or network
- A single URL that made it easy for users to access and remember
- A consistent user experience across device platforms
- A highly available load balanced solution able to tolerate multiple failures



## COST IMPACT

- Reduced ongoing maintenance costs of multiple systems by consolidating access methods to a single platform
- Leveraged Microsoft Azure Cloud for delivery of business desktops and applications



## RISK IMPACT

Reduced security risk by:

- Removing data privacy issues from end user devices
- Allowing data to reside on company owned assets in a secure datacenter rather than on devices susceptible to theft or loss
- Applying restrictions in real time to users and devices



## SERVICE IMPACT

The native high availability of the system allows for:

- Tolerance of multiple failures
- System maintenance without service disruption
- Improved governance through transparency and accountability