

# FileMaker Development-ERP System

Chemical Standards & Certified Reference Materials Manufacturer



## BUSINESS PROBLEM

A global leader in chemical reference standards needed to improve operational efficiency, departmental process accountability, and the overall quality of their 41,000 regulated products.



## PROJECT OVERVIEW

GreenPages worked with the client to build a fully featured multilingual Flexible Manufacturing ERP/LIMS system. The challenge included rationalizing application modules and normalizing 20 years of analytical, operational, and customer data. Modules built included:

- Product Catalog
- Product Configurator
- Quoting & Order Management
- Laboratory Workflow Automation
- Document Production & Control (SDS & Product Certs)
- Quality Control Management
- Invoicing & Financial Systems Integration



## COST IMPACT

- Labor force reduction
- Shipping cost reduction
- Increased revenue serving new markets via multilingual system capabilities
- Reduction of in-stock inventory



## RISK IMPACT

- Improved compliance with national and international regulatory standards
- Improved cash flow



## SERVICE IMPACT

- Improved customer service
  - Order accuracy
  - Fewer partial ships
- Individual department and overall operational efficiency improvements