

Global Desktop as a Service Project

International Strategic & General Management Consulting Company



BUSINESS PROBLEM

A global strategic and general management consulting organization needed to modernize the provisioning of laptop solutions to their contractor and vendor workforce (1500-2000 employees). Current provisioning practices were inefficient and insecure. The organization was looking for a partner to architect and implement a VDI solution that would support:

- A work from anywhere on any device culture
- Automated onboarding and decreased de-provisioning time from days to minutes
- In country data privacy laws and enhanced compliance capabilities via centralized access control
- Management of the infrastructure and workstation updates post deployment



PROJECT OVERVIEW

GreenPages partnered with the client to architect a solution that enabled end-to-end workflow management coupled with a federated support model inclusive of:

- User Self Service, Automated Provisioning, and Workflow Management – RES
- Cloud-based desktops, apps, and data management – Citrix Workspace Cloud
- Hybrid Cloud IaaS tenancy support across US, Europe, and Asia – MS Azure
- CMaaS – SOC 2 Compliant end-to-end operations and lifecycle management services



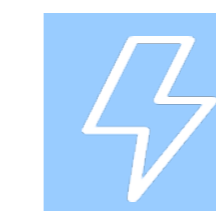
COST IMPACT

- 20x faster time to productivity
- Reduced OpEx costs due to fewer man hours needed for onboarding and provisioning
- Re-allocation of valuable IT staff resources from manual management tasks to more strategic business initiatives



RISK IMPACT

- Enhanced compliance via centralized access control
- Federated support model – Client and GreenPages
- Audited security compliance against internal standards



SERVICE IMPACT

- 20x faster onboarding
- Elimination of daily operational workload
- Architectural burst capability with business events
- Enable a work from anywhere on any device culture